



**Central**  
Spa & Pool Supply

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**WARRANTY EVALUATION REQUEST**

For Central Spa & Pool Supply office use only.

Your R.G.A. # is

DEALER \_\_\_\_\_

DATE \_\_\_\_\_

Contact Name \_\_\_\_\_

CUSTOMER CODE

PHONE \_\_\_\_\_

**RG A PROCEDURE**

1. Fill out the product information below and fax form back to 1-800-270-9342.
2. We will process the information & fax back your RGA # **\*\*\* DO NOT SHIP PRODUCT WITHOUT THIS NUMBER \*\*\***
3. Include this form and your original Central Spa & Pool Supply invoice with your return.
4. **Write the RGA # on the outside of the box.**
5. Ship RGA.'s at your own expense. **\*\*\* COLLECT SHIPMENTS WILL BE REFUSED \*\*\***

Central Spa Supply Part Number	Description	Quantity	Briefly describe problematic symptom (eg. Your Technicians Report)
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

**Note that due to date codes, product must be forwarded as soon as possible. Attach your service invoice to establish length of operating time.**  
 Product which failed immediately on installation will be checked for proper installation and matching.  
 Product which failed after operating properly for a period of time will also be checked for damage from water chemistry or external abuse.  
 If Central Spa & Pool Supply cannot determine if the product is defective, it will be forwarded to the manufacturer for failure determination. The manufacturer will determine if covered under warranty. **Credit, replacement, or repair will be at the discretion of the manufacturer's warranty policy evaluation.**

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Date Received: \_\_\_\_\_ Receiver: \_\_\_\_\_ Freight Carrier: \_\_\_\_\_

Receiver Notes: \_\_\_\_\_ PREPAID  CALL TAG  CALL TAG NO \_\_\_\_\_ COLLECT  OTHER

Product Complaint: UNWANTED  WARRANTY EVALUATION  EQUIPMENT SERVICE REQ.  FOR INSPECTION  MATCH PART

RECEIVER					ADMINISTRATION				
PART NUMBER	QTY	DESCRIPTION	RTS	DTT	CP	CW	RTD	RTS	NOTES

CRF \_\_\_\_\_

WRF \_\_\_\_\_